



## FAQs: Privacy

### 1. Are the iPads HIPAA compliant?

- They are CIPA-compliant.
- Telehealth apps **are** HIPAA-compliant.
- We recommend connecting to password protected, secure Wi-Fi for maximum security. Using open public Wi-Fi networks could expose private information about your health to third parties.

### 2. How do these iPads prevent the improper downloading and storing of my personal information?

- Sign in is disabled.
- Password saving is disabled.
- Upon returning the iPad to the library, all data is removed before the next patron checks the iPad out.

### 3. How can the iPads be cleared of any personal data after they are returned?

- iPads are manually rebooted and data is removed upon return to the Library.